# HUMAN Q2 2020 HUMANICA PUBLIC COMPANY

8 September 2020

# **HUMAN Q2 2020**

### **Brief Profile of Humanica**

Mission & Vision | History | Brand Structure | Clients

### **Financial Results**

Revenue | Gross Profit | SG&A | Operating Profit | Net Profit | Balance Sheet | Cash Flows

### **Product New Releases**

Recruitment | Performance

### **M&A and Collaborations**

TigerSoft – One Year On | Investments | Collaborations

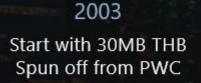
# VISION

We are a happy family of good attitude talents who share the same meaningful dreams and walk our values together to deliver world-class products and services to meet even unrecognized needs of our clients as well as their employees.



To help the employees of our clients to work better & live happier

# **OUR 17 YEAR JOURNEY IN HR DOMAINS**



23

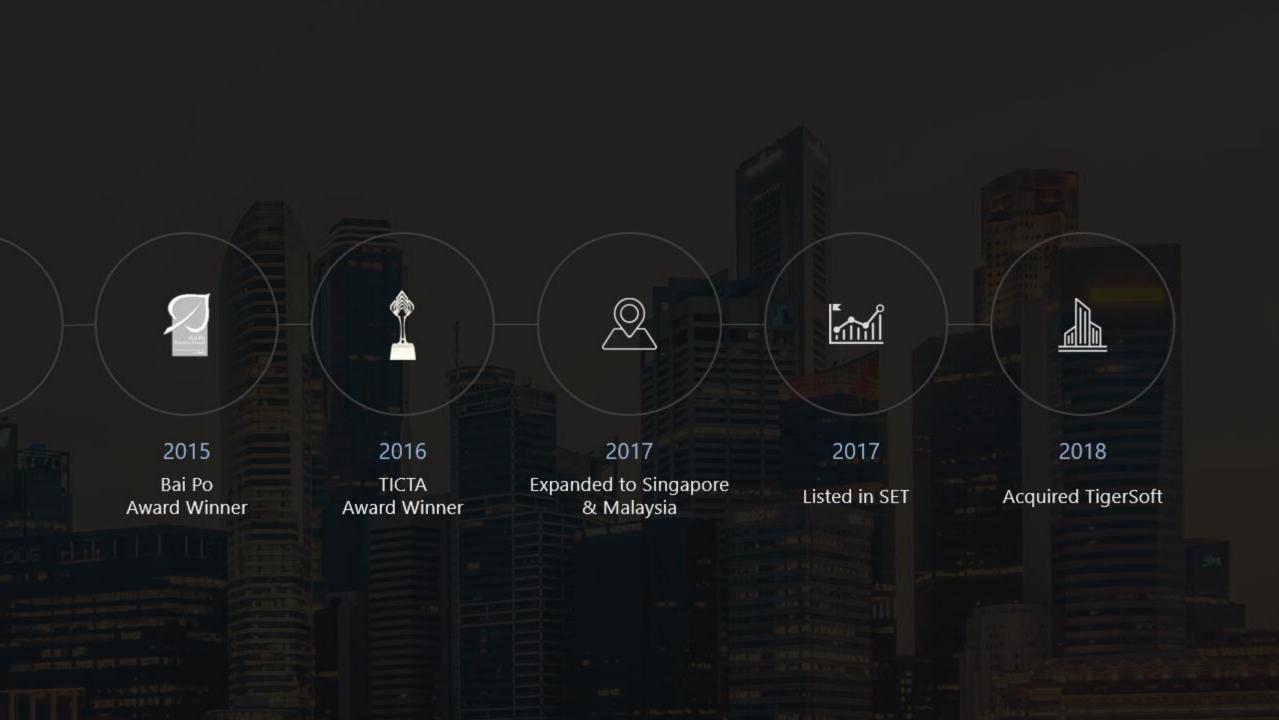
2005 Humatrix First Version 2010 NIA Top Ten innovation

NIN

2011 Humatrix Pure Web-based

C THAILAND BOARD OF INVESTMENT

2012 BOI Enterprise Software Certified











### 581 PROFESSIONAL STAFF

70+ TECHNICAL EXPERTS 3,000+

700,000+

HEADCOUNTS SERVED

# **HUMANICA BRAND STRUCTURE**

## **HR** SOLUTIONS

Payroll Outsourcing HRIS Implementation

HUMANICA

Professional Outsourcing **G**TIG≅R

HUMATRIX

TIGERSOFT Payroll Outsourcing

W 🗖 R K PLAZE

Conicle

Regional HR Solutions

HUMANICA

Thailand | Singapore | Malaysia

ASIA

ERP Systems Implementation

Business On Premise Solution

**ORACLE** NETSUITE

On Cloud Solution

Finance and Accounting Services

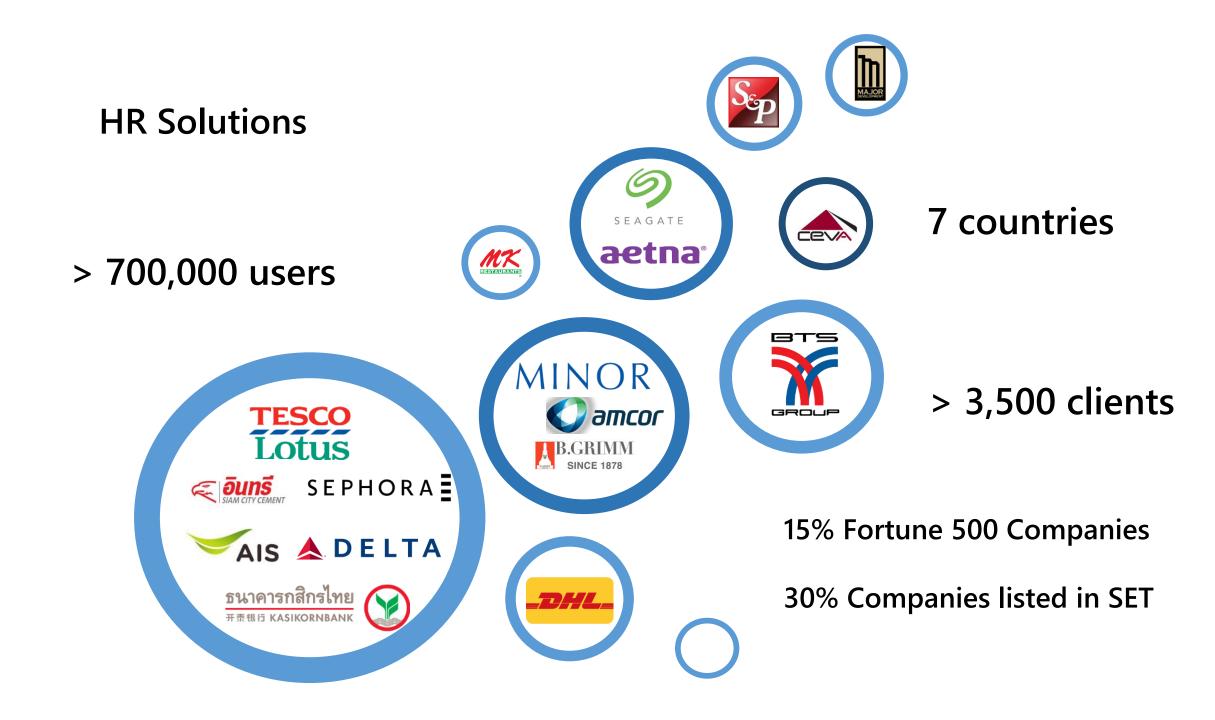
**TOTAL BACK OFFICE SERVICES** 

(less than 100 employees)

- Accounting  $\langle \rangle$
- $\bigtriangledown$ Finance

**FINANCIAL** SOLUTIONS

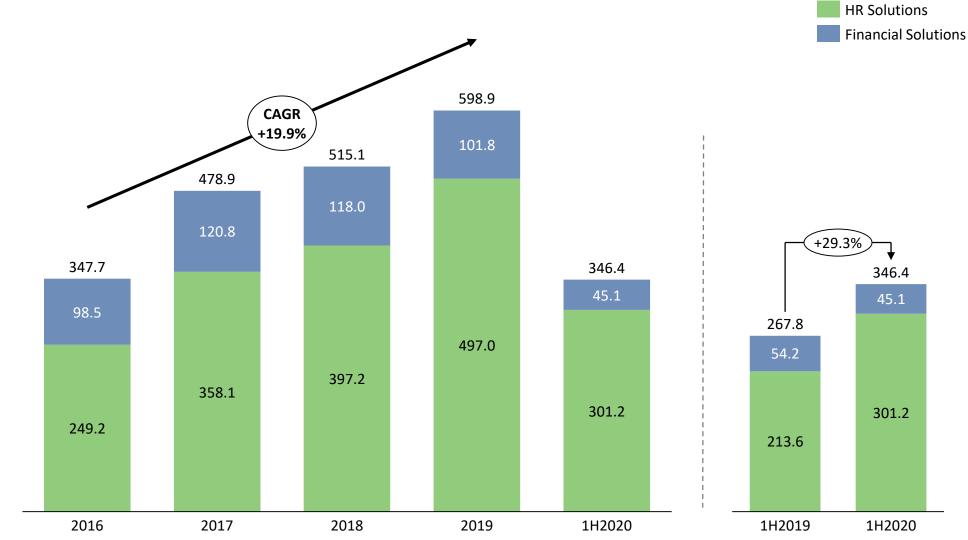
- $\langle \rangle$ Taxation
- HR & Payroll  $\bigtriangledown$





# FINANCIAL RESULTS

#### REVENUE FROM SALES AND SERVICE Year on Year



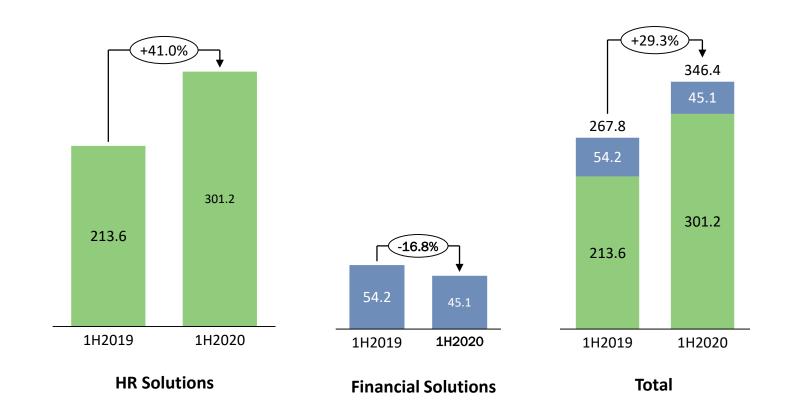
Revenue grew by **78.6mb** or **29.3%** YoY.



#### REVENUE FROM SALES AND SERVICE BY SEGMENTS Year on Year

HR Solutions revenue **grew 87.7mb** or **41.0%** YoY.

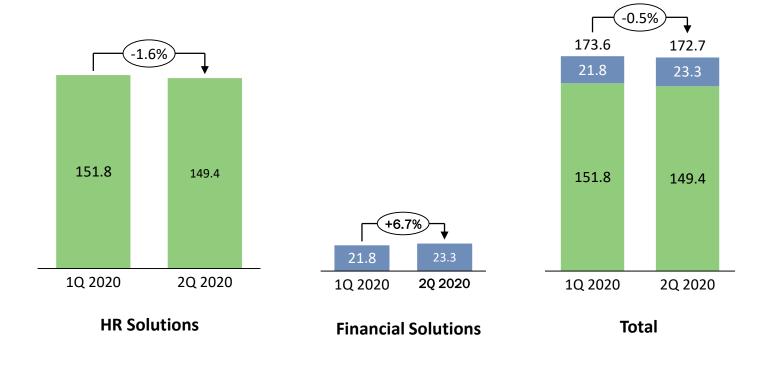
Financial Solutions revenue declined -**9.1mb** or **-16.8%** YoY from lower nonrecurring revenue due to weak market demand.





#### REVENUE FROM SALES AND SERVICE BY SEGMENTS Quarter on Quarter

For QoQ, HR Solutions revenue dropped by -2.4mb or -1.6% due to seasonal fees booked in QI of every year while Financial Solutions revenue improved 1.5mb or 6.7% QoQ from growth in ERP implementation revenue.





# REVENUE FROM SALES AND SERVICES BY NATURE Year on Year

Recurring Non-recurring 598.9 CAGR +19.9% 515.1 149.1 478.9 +29.3% 111.3 114.5 346.3 347.7 346.3 103.4 267.8 100.1 103.4 48.5 449.7 403.8 364.4 243.0 219.3 247.6 243.0 2016 2017 2018 2019 1H2020 1H2019 1H2020

Recurring revenue grew **23.7mb (10.8%)** while non-recurring revenue grew **54.9mb** or **113.2%**.

**70.1%** of revenue from sales and services in 1H2020 was recurring revenue (1H 2019: 81.9%)

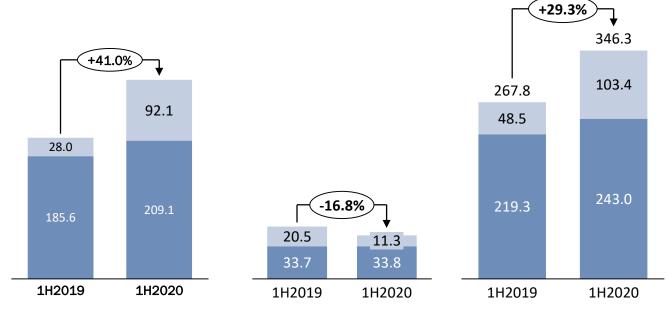
Non-recurring revenue was **29.9%** of revenue (1H 2019: 18.1%)

HUMANICA

#### **REVENUE FROM SALES AND SERVICES BY NATURE BY SEGMENTS** Year on Year

HR Solutions: Recurring +23.5mb (+12.7%) Non-Recurring +64.1mb (+228.9%) due to the completion of one big project.

Financial Solutions: Recurring **+0.2mb (+0.4%)**. Non-recurring **-9.2mb (-45.0%)**.



**HR Solutions** 

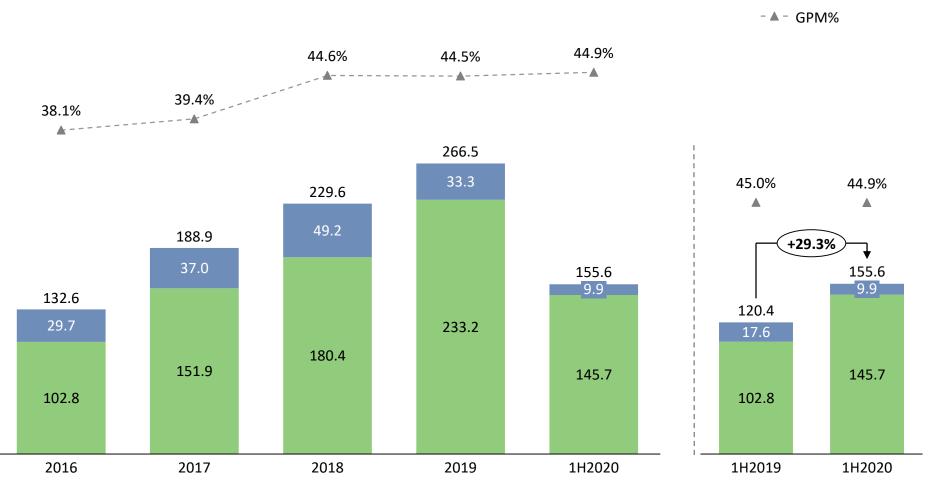
**Financial Solutions** 

Total



#### **GROSS PROFIT** Year On Year

Gross profit of **155.6mb** (GPM% of 44.9%), representing growth of **35.2mb** or **29.3%** YoY.





**HR** Solutions

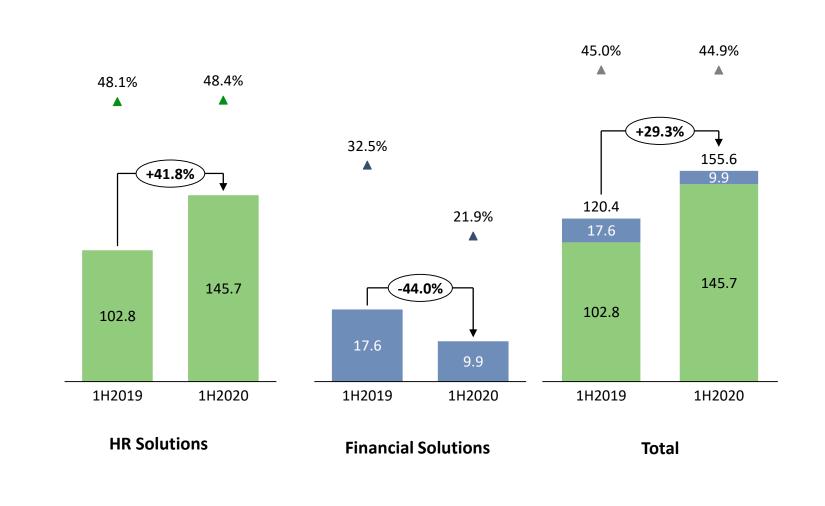
**Financial Solutions** 

#### GROSS PROFIT BY SEGMENTS Year on Year

HR Solution:

Gross profit grew **42.9mb** or **41.7%** YoY with GPM% improving to 48.4% from 48.1%YoY

Financial Solutions: Gross profit declined **-7.7mb** or **-44.0%** YoY with GPM% dropped to 21.9% from 32.5%, due to lower nonrecurring revenue.





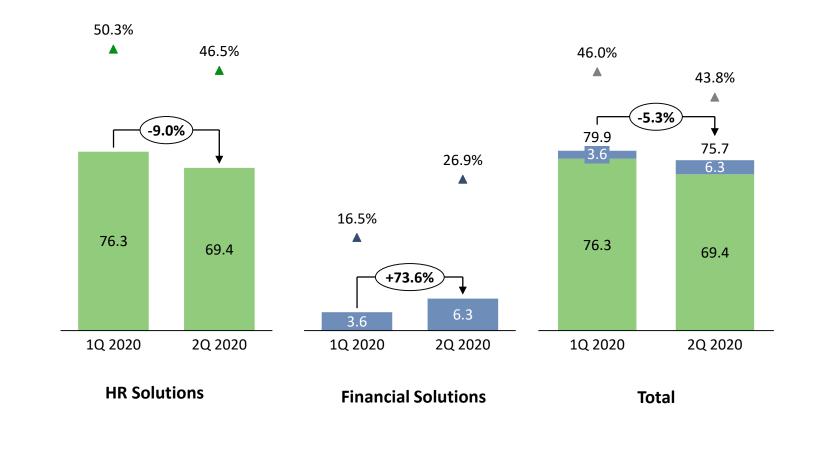
#### GROSS PROFIT BY SEGMENTS Quarter On Quarter

HR Solution:

Gross profit dropped **-6.9mb** or **-9.0%** QoQ with GPM% dropped to 46.5% from 50.3% in relation to sales decline as a result of seasonal adjustments every Q1 of the year.

Financial Solutions: Gross profit increased **2.7mb** or +**73.6%** QoQ with GPM% improving to 26.9% from 16.5%, mainly from growth in ERP implementation revenue.

Overall, Gross Profit declined -10.5mb (-13.8%) due to a lower contribution from TigerSoft and seasonal adjustment for HR Solutions.



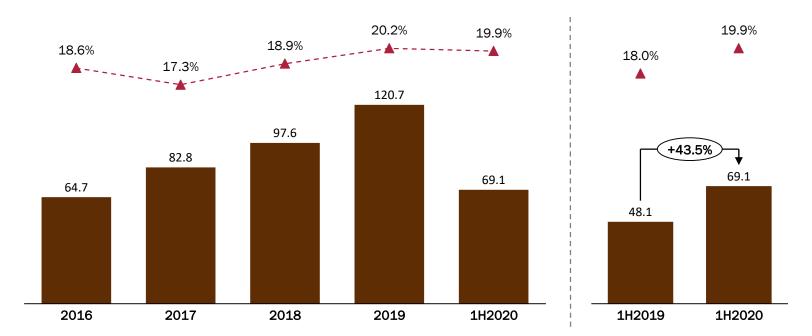


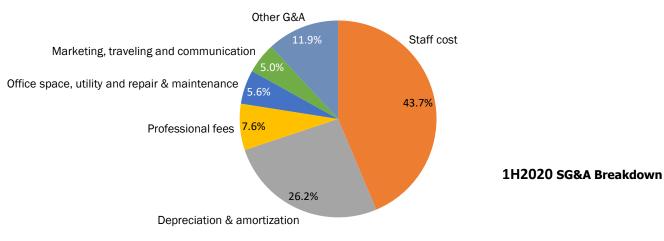
SG&A - ▲ - SG&A%

Exclude the impact of TigerSoft consolidation, our SG&A increased by **3.6mb** or **7.3%** YoY, SG&A% inching up to 18.6% from 18.0%.

The increase partly due to one-off consulting fee of 1.2mb (total >3mb) and the usual increase with revenue growth.

TigerSoft added 17.4mb to overall SG&A.





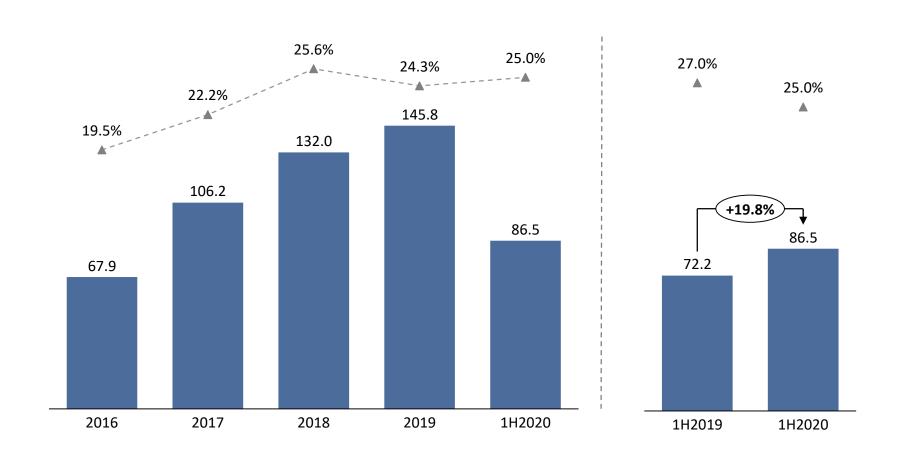


#### **OPERATING PROFIT**

Operating Profit

Operating profit grew **14.3mb** or **19.8%** YoY with OPM% dropped to 25.0% from 27.0% in 1H2019.

Excluding the impact of TigerSoft consolidation, operating profit would be 79.8mb (OPM% of 28.7%), an increase of 7.6mb or 10.5% YoY and OPM% increased from 25% to 28.7%. TigerSoft is expected to lower Group's OPM% due to its product mix.



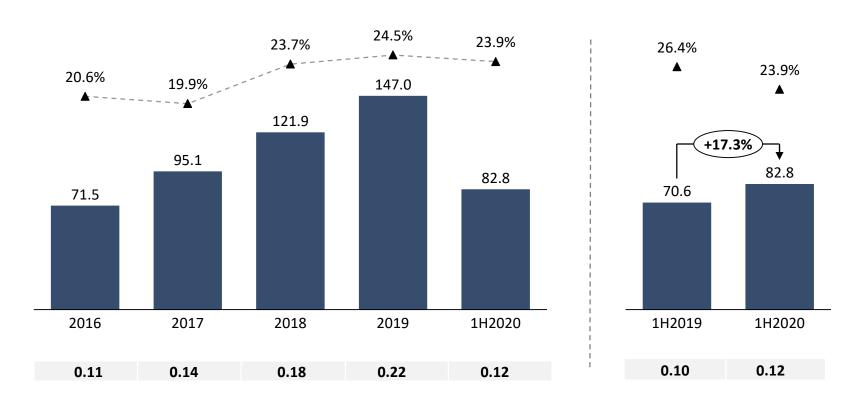


#### **NET PROFIT & EPS**

Net profit at **82.8mb**, **+12.2mb** or **17.3**% YoY with NPM% dropping to 23.9% from 26.4% in 1H2019.

Below-OP items were net unfavorable as improvement in other income (mainly interest & dividend income and realized & unrealized gain / loss from investments) and share of profit was more than offset by higher finance cost (TFRS16 adoption) and income taxes.

Reported EPS was 0.12 baht, compared to 0.10 baht in 1H2019.



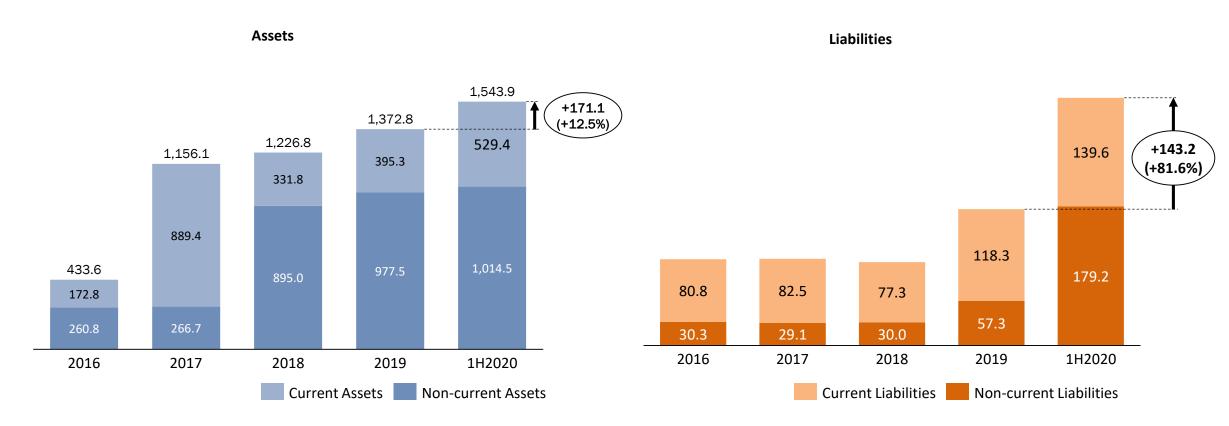
mTHB	1H2019	1H2020	
Operating profit	72.2	86.5	
Other income	6.2	9.3	
Share of profit	0.1	1.1	
Finance cost	(0.3)	(4.1)	
Income tax	(7.7)	(10.1)	
Net profit	70.6	82.8	



Net Profit

NPM%
 EPS

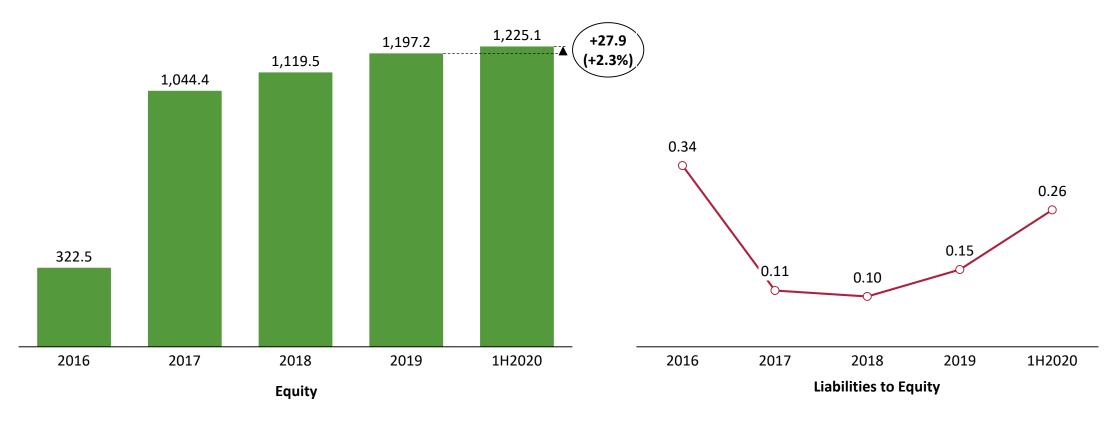
#### **BALANCE SHEET**



The increase in assets and liabilities was largely due to the adoption of TFRS16 Leases, which resulted in the recognition of right of use assets (+140.2mb) and lease liabilities (+142.6mb) on the balance sheet.



#### **BALANCE SHEET**

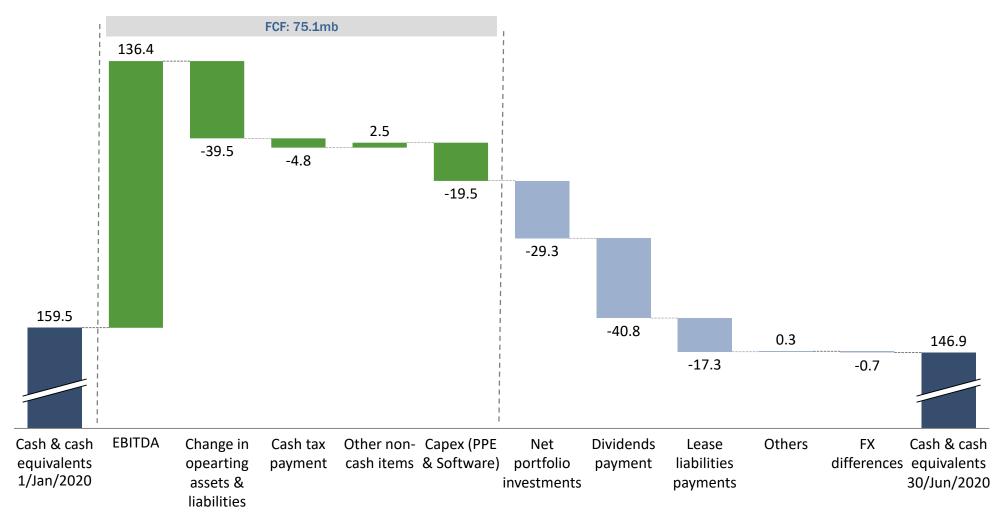


Equity increased by 27.9mb from comprehensive income (64.8mb), offset by dividends paid (-40.8mb)

The increase in Liabilities-to-Equity ratio was a result of the adoption of TFRS16.



#### **CASH FLOWS**



We generated free cash flow of 75.1mb in 1H2020, which was used to pay dividends (40.8mb), invested more funds (29.3mb) and pay principal and interest on finance lease liabilities (17.3mb).

Cash & cash equivalents was 146.9mb, a decline of 12.6mb from 31 Dec 2019 level.



#### BALANCE SHEET

Unit : Million Baht	2016	2017	2018	2019	1H2020
Cash	46.27	88.14	111.34	159.47	146.88
Account receivables	91.14	105.40	95.96	114.23	130.87
Current contract assets	29.41	33.08	22.36	24.58	26.11
Inventories	-	-	-	9.42	21.82
Investments	-	650.08	669.79	641.45	643.09
Fixed assets	34.10	31.95	51.21	40.11	41.78
Intangible assets	162.01	151.56	165.45	142.05	136.02
Computer software under development	6.03	21.46	12.03	27.43	26.69
Right of use assets	-	-	-	-	140.27
Other assets	64.62	74.44	98.65	214.04	230.36
Total assets	433.58	1,156.11	1,226.79	1,372.78	1,543.89
Account payables	42.55	45.05	38.16	53.50	51.35
Current contract liabilities	21.10	21.07	20.75	47.17	46.41
Lease liabilities	9.38	9.82	9.76	3.89	146.52
Other liabilities	38.07	35.73	38.64	71.03	74.51
Total liabilities	111.10	111.67	107.31	175.59	318.79
Total equity of major S/H	320.99	1,044.44	1,119.48	1,197.19	1,225.10
Minority interest	1.49	-	-	-	-
Total equity	322.48	1,044.44	1,119.48	1,197.19	1,225.10



#### INCOME STATEMENT

Unit : Million Baht	2016	2017	2018	2019	1H2020
Sales and service income	347.68	478.88	515.11	598.85	346.35
Other income	4.27	3.50	8.12	15.01	9.29
Total revenues	351.95	482.38	523.23	613.86	355.64
Cost of sales and services	215.13	289.96	285.52	332.39	190.73
SG&A	63.19	82.75	97.39	120.70	69.08
EBIT	72.13	109.66	140.32	160.77	96.93
Net Profit	71.48	97.45	121.91	146.98	82.78
EBITDA	106.24	155.43	186.68	213.95	136.41



#### INCOME STATEMENT FY2020 by Quarters

Unit : Million Baht	1Q2020	2Q2020	1H2020
Sales and service income	173.63	172.72	346.35
Other income	5.58	3.71	9.29
Total revenues	179.21	176.43	355.64
Cost of sales and services	93.71	97.02	190.73
SG&A	28.47	40.61	69.08
EBIT	57.46	39.47	96.93
Net Profit	49.20	33.58	82.78
EBITDA	74.58	61.83	136.41



#### **KEY PERFORMANCE RATIOS**

Financial Ratios		2016	2017	2018	2019	1H2020
Gross margin (sales & services)	%	38.1%	39.4%	44.6%	44.5%	44.9%
Operating margin	%	19.5%	22.2%	25.6%	24.3%	25.0%
Net profit margin	%	20.3%	20.2%	23.3%	23.9%	23.3%
ROE	%	27.4%	14.3%	11.3%	12.7%	13.7%
ROA	%	17.9%	12.3%	10.2%	11.3%	11.4%
Liquidity ratio	Times	2.1	10.8	4.3	3.3	3.8
Account receivable turnover	Times	6.4	5.6	5.7	6.3	6.2
Average collection period	Days	62.0	63.9	63.3	57.5	58.3
Account payable turnover	Times	6.0	6.6	6.9	7.3	7.3
Average payment period	Days	60.4	54.4	52.5	49.6	49.5
Cash cycle	Days	49.5	9.5	10.9	7.9	8.8
Earnings per share	Baht	0.11	0.14	0.18	0.22	0.12
Book value per share	Baht	0.5	1.5	1.6	1.8	1.8

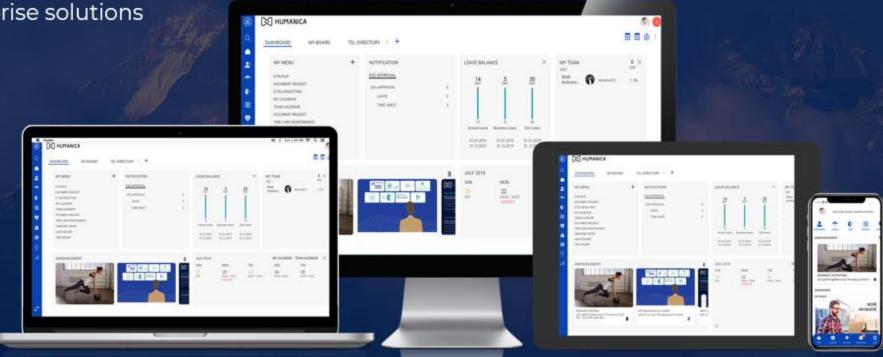
Note : Earnings and book value per share are calculated by using the weighted average number of ordinary shares in issue during year 2017, after adjusting the number of ordinary shares to reflect the change in par value of ordinary shares from Baht 10 each to Baht 0.5 each, as if that change in the number and par value of such ordinary shares had occurred at the beginning of the earliest period reported. Year 2016 was restated for comparative purpose.



# HUMATRIX

### SIMPLE YET FLEXIBLE AND POWERFUL

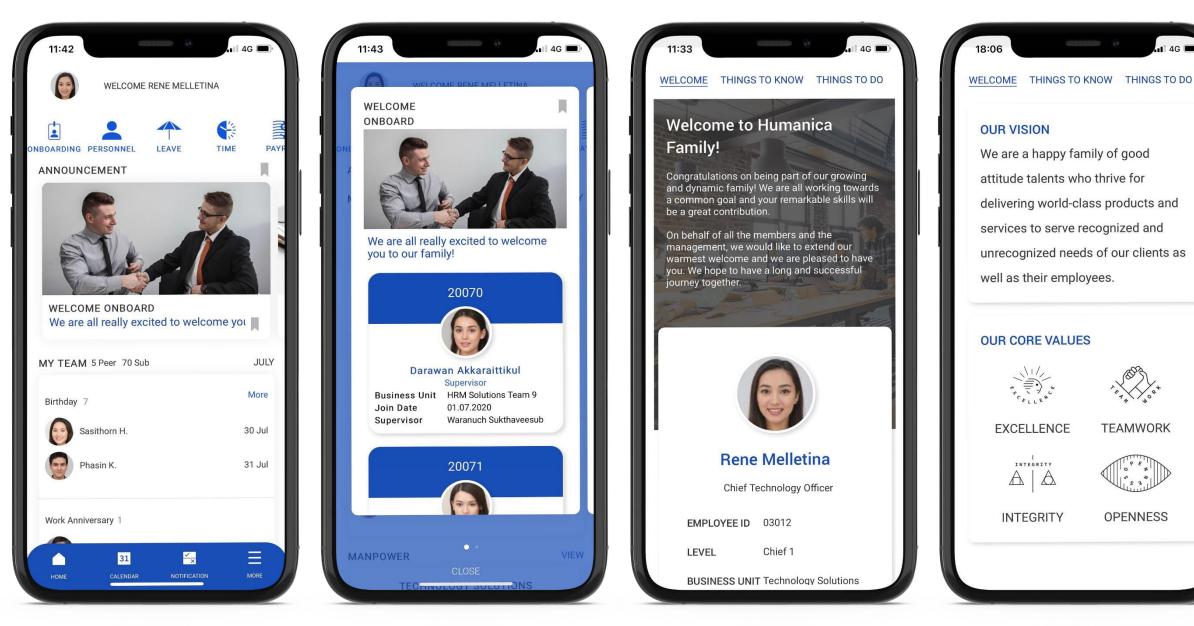
Highly configurable and adaptable platform for various enterprise solutions







#### HUMATRIX ONBOARDING (OPTIONAL)

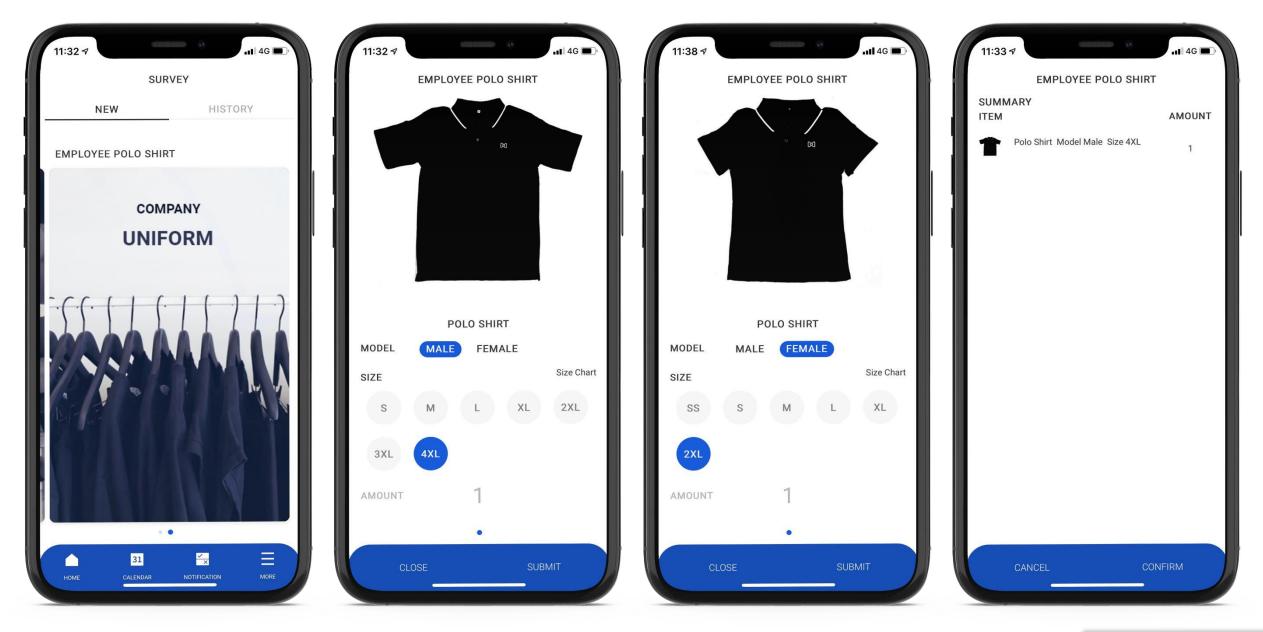


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HUMATRIX

#### HUMATRIX BENEFITS - UNIFORM

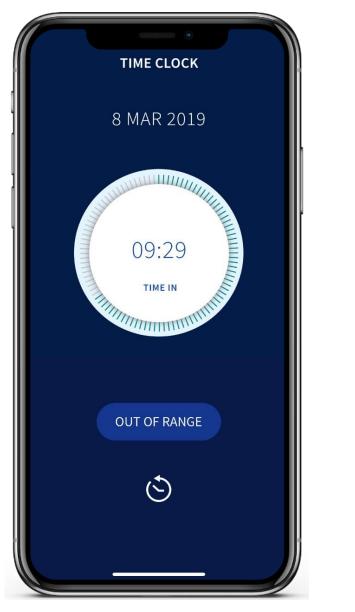


HUMANICA

HUMATRIX

# **HUMATRIX'S TIME CLOCK FUNCTION**

**GPS TRACKING AND GEO-FENCING** 





HUMATRIX

HUMANICA

#### HUMATRIX EVENTS





My Events

Explore

\*

Lucky Draw

9:41

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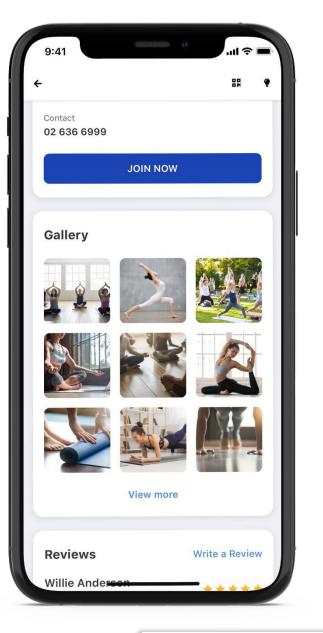


Register Sport of Month (August): YOGA

Inviting all staff to practice yoga for good health. Stretching the muscles from the pain in the body From sitting Or various office syndrome Also helps to practice meditation Youthful And also helps to burn the calories that we accumulate

Location **Traning Room 4th floor** 2 Soi Rong Mueang 5, Rong Muang, Pathum Wan District, Bangkok 10330

Event Date 2 May 2020, 6.15-7.15 PM.



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#### HUMATRIX BENEFITS - COUPON





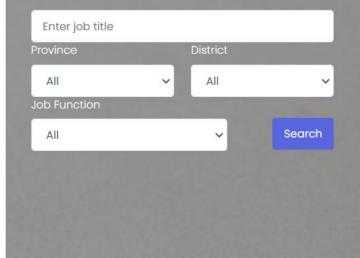
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HUMATRIX

# RECRUITMENT: PORTAL

Find the job that's right for you

Join us now!



### BUILD, GROW, TRANSFORM WITH HUMANICA

Your trusted provider of end-to-end HR solutions and services & Leading ERP and Performance Management service provider

#### Welcome

#### HUMANICA PCL

Humanica is a leading business solutions provider in Thailand, pioneering the HR and ERP industry with our team of technical experts for over a decade. We combine our inhouse world-class HRIS Software with excellent Payroll Outsourcing Services







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Signup

# INTEGRATIONS : BUILT-IN ASSESSMENTS



#### Assessment Form 🛆 • Assessment Form

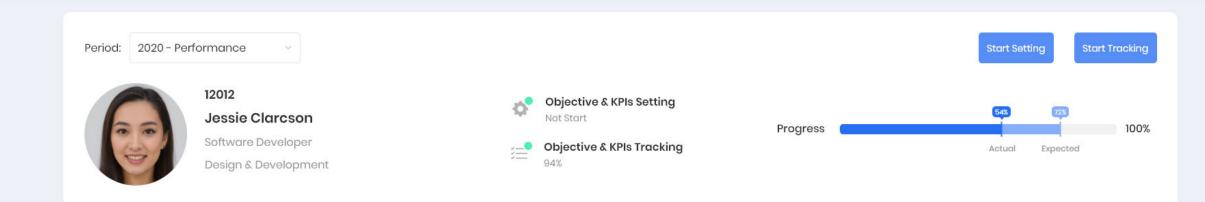
Assessment Form		IMPORT
O Search		
Form ID	Name	Action
4c4a7d92-aa57-47e0-99d7-389f17dc5a1f	Personality Test	•
form-id-test-101-1	Quiz	•
form-id-test-101-2	Attitude Test	<b>@</b>

#### **10** • Showing 1 - 4 of 4

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# PERFORMANCE : OBJECTIVE SETTING

#### My Objective & KPIs



Coperate Objectives	My Supervisor Objective	My Objective	Matrix	Action
1. Complete HCM +ERP Solutions for all market segments.	<ol> <li>To be no. 1 HR Solutions provider in Thialand who provides</li> <li>End to end HR platform and ecosystem for every market segments.</li> <li>Complete HPO &amp; SaaS = HYBRID</li> <li>Total benefits &amp; Employee Engagement Solutions</li> </ol>	<ol> <li>To be no. 1 HR Solutions provider in Thialand who provides</li> <li>End to end HR platform and ecosystem for every market segments.</li> <li>Complete HPO &amp; SaaS = HYBRID</li> <li>Total benefits &amp; Employee Engagement Solutions</li> </ol>	EOIT	74%
	2. To be no. 1 multi- country outsourcing provider in Asia 2.1 Strengthen multi-country platform 2.2 Strengthen HUG Solutions	2. To be no. 1 multi- country outsourcing provider in Asia 2.1 Strengthen multi-country platform 2.2 Strengthen HUG Solutions	EOIT	74%
2. Internal system for process improvement	To strengthen our core service in small business market	To strengthen our core service in small business market	EOIT	74%

# PERFORMANCE : PERFORMANCE APPRAISAL

Hi, Jessie

Back

#### Performance Appraisal -Route Map Objective Competency Sup. Evaluation Summary 15132 Anne Clarc - Anne Software Tester Design & Development **Route Map Overall Score** 3) 6 4 4 5 2 Exceed Supervisor Evaluation Reviewer **Final Approve** 1:1Discussion Complete Self Evaluation 0 Professional 5y 6m 23d Objective Ō Attendance 74 % 2 ℅ Disciplinary Employee's Rating (i) Supervisor Objective Weight Target 00 Jessie Clarcson 2 Training 3 Increase profitability in the region and the 100 % 3 - Meet 1 2 3 4 5 1 Q Award company overall Meet Moot 3 **Request Feedback** 1. Reduce Customer Complaints 5 - Outstanding 5 40 % 4 5 Actaul 85 % Outstanding Exceed Individual Development Plan ( 2. Satisfaction survey score 40 % 3 - Meet 3 5 2 3 -4 65 % Actaul Meet E Career Wish Outstanding 3. Strategy developed 20 % 3 - Meet 4 E 2 3 4 5 57 Successor List 45 % Actaul Exceed Need Improvement

~ Achievements

# PERFORMANCE : PERFORMANCE COMPARISION

<b>Competency</b> Summary					0 -0
Specific Competencies (j)					
E D C B	3 • A	10024 Lebron Wayde	20130 Kat Clarcson	20132 Anne Clarc	16012 Brad Simmons
Delivering High Quality Work	Employee	2 Need Improvment	2 Need Improvment	4 Exceed	4 Exceed
	Supervisor	2 Meet	3 F	2 F	4 Exceed
	Reviewer	1 2 3 4 5 F Exceed	1 2 3 4 5 🗩 Outstanding	1 2 3 4 5 F	1 2 3 4 5 Exceed
	Gap	+3	+3	-2	+2
Driving Continuous Improvement	Employee	2 Need Improvment	2 Need Improvment	4 Exceed	4 Exceed
	Supervisor	2 Moot	3 Meet	2 Meet	
	Reviewer	(1 2 3 4 5)  ≡	1 2 3 4 5	1 2 3 4 5 🛒	( <u>1 2 3 4 5</u> )

Select a rating

Select a rating

Select a rating

Select a rating

Gap

## PERFORMANCE, REWARD & CAREER

### PERFORMANCE MANAGEMENT

#### Objective / KPIs / OKR Competency Achievement Performance Appraisal Promotion

### **PERSONNEL** MANAGEMENT

Employee Profile Employee Movement Career Plan Succession Plan

### **COMPENSATION** (MERIT INCREASE)

Performance Calibration Budget Allocation Bonus and Salary Adjustment

### **Investments & Collaborations**

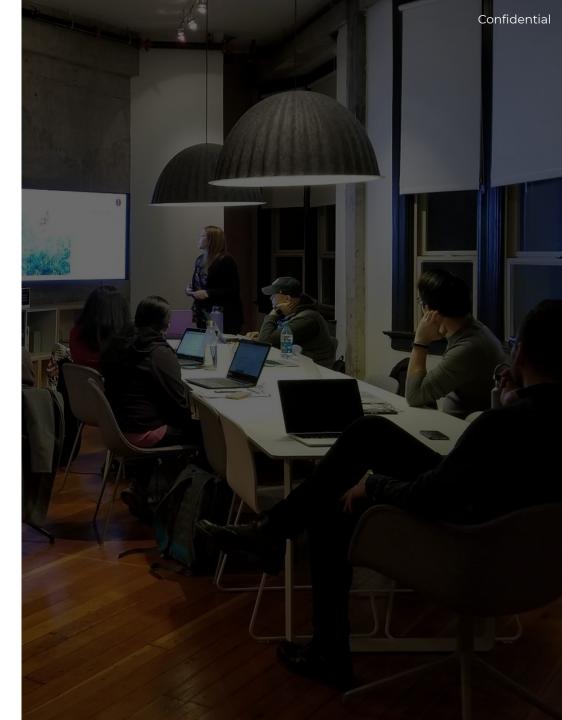
Updates

01 M&A TigerSoft





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# Acquisition of TigerSoft One Year On

01	02	03
Rebranding	Product Improvement	New Services
TIGERSOFT	XFace200+ Temperature measurement technology	Tiger Payroll Services Total Back Office Services
	New UI Design launched in early 2020 W C R K P L A Z E	



### Benefits from using Tiger Payroll Outsourcing Service

Payroll Calculation

Our staff will calculate the payroll. perform salary payment. and submit formal business reports to the executives.

#### Workplaze Program

It is a software that helps verify employees' information various information through online channels.

#### Time Attendance Device Rental

For the convenience of work time recording

- ✓ All-in-one solution for SMEs
- ✓ Affordable
- ✓ Digitalized using LINE notify

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### **Tiger Payroll Outsourcing Services**

### Time Attendance Device Rental



# XFace200+

Temperature measurement technology with real-time display to prevent high-temperaturepersonnel from accessing a specific area.

Contactless recognition technology

Fever detection and masked individual identification

Anti-spoofing algorithm for facial recognition against almost all types of fake photos and videos attack

High-speed biometric access control terminal with facial recognition. 3-in-1 palm recognition (Palm Shape, Palm Print and Palm Vein) is performed in 0.35 sec per hand

#### Features

16 45

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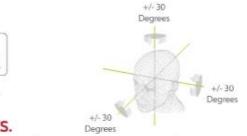
Visible Light Facial Recognition

Temperat re

- Prevent counterfeit from using photos or videos
- Verification through Face, Fingerprint, Palm, and Password

#### Visible Light Facial Recognition

- Operational in low light areas
- The scanning distance is 0.3-2 meters.
- Temperature measurement technology.



#### The scanning distance is 0.3-2 meters.

lar norther

XFace200+ measures body temperature. If the person's temperature exceeds a given criterion, he will not be able to pass through. The device helps prevent the spreading of COVID-19 within an organization. Additionally, the detection range of the device is 30-50 centimeters, reports the result in under 3 seconds, and recognizes faces within the 30 degrees angle.

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### **E-LEARNING INTEGRATION**

Alternative e-Learning platform, Humatrix's integration out of the box.

# Conicle

### Modern Learning Platform

Conicle Platform is the revolutionized enterprise-class learning and development solution to empower organizations and people to learn and develop faster, easier and better. Anywhere. Anytime.

#### Mobile | Blended | Data-driven

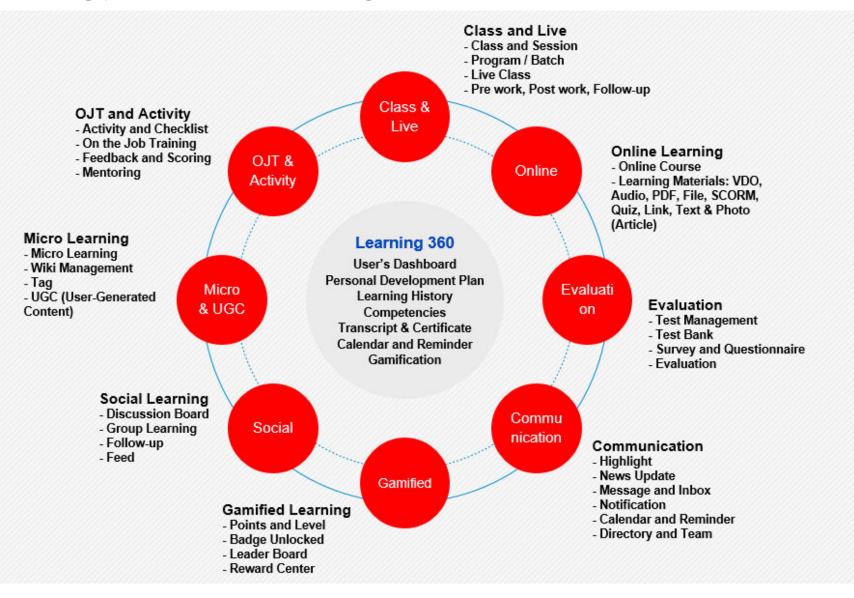
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^	Conicle All-in-One Success Platform
P	Department: HR Development Position: HR
E	COURSE CLASS SURVEY TEST ONBOARDING LEARNING PATH
	My Courses Total 8 Courses
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ı.	
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•	Not Start (2) Waiting for Approve (0) Waiting List (0) Form Required (0) In Progress (2) Verifying (0) Completed (0)
*	Failed (0) Canceled (0) Rejected (0) Expired (4)
	English at Work
	Enrolled Statistics St
	English at Work How to be Android The Essential Developer Ethereum Developer Course Course
	Developer Course Course

### **E-LEARNING INTEGRATION**

Alternative e-Learning platform, Humatrix's integration out of the box.



Conicle : Success Story

# ♣ 350,000+ Users IR Revenue growth 16x from 2015-2019 🕬 33mb+ Revenue





- **1** Strengthen Platform to Penetrate Corporate Market IN HUMANICA Strengthen our platform covering HRD process and aggressively penetrate the market with our strategic partner; Humanica
- 2 Build Customer Success Engine for High Retention and Lifetime Value Build the customer success engine to retain almost 100% of subscribers to have higher base recurring revenue
- 3 Industry Expert Partnership and International Content Licensing

Accelerate the growth of the content and academy business with 1. Industry Expert Partnership and 2. Licensing Contents

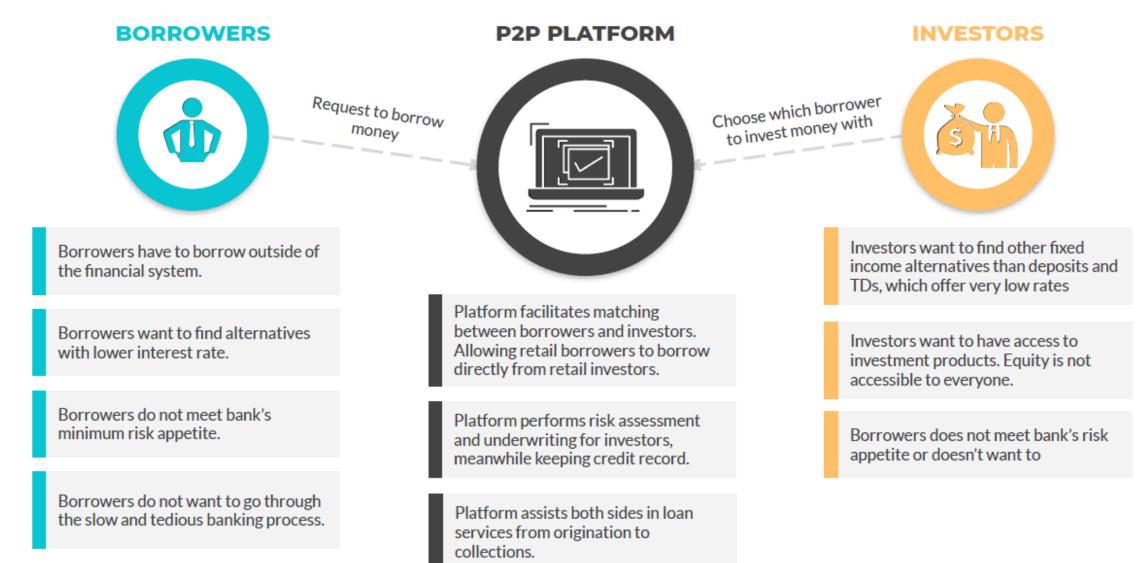
- 4 Scale to SMBs and B2C with Strategic Partners // TIGERSOFT AIS Scale and leverage to the mass market; SMBs and B2C with strategic partners; Tigersoft (Humanica) and AIS
- 5 Oversea Expansion with Strategic Partners X HUMANICA

A 500

Oversea Expansion by leverage the network of our partners and investors; Humanica and 500 Startups

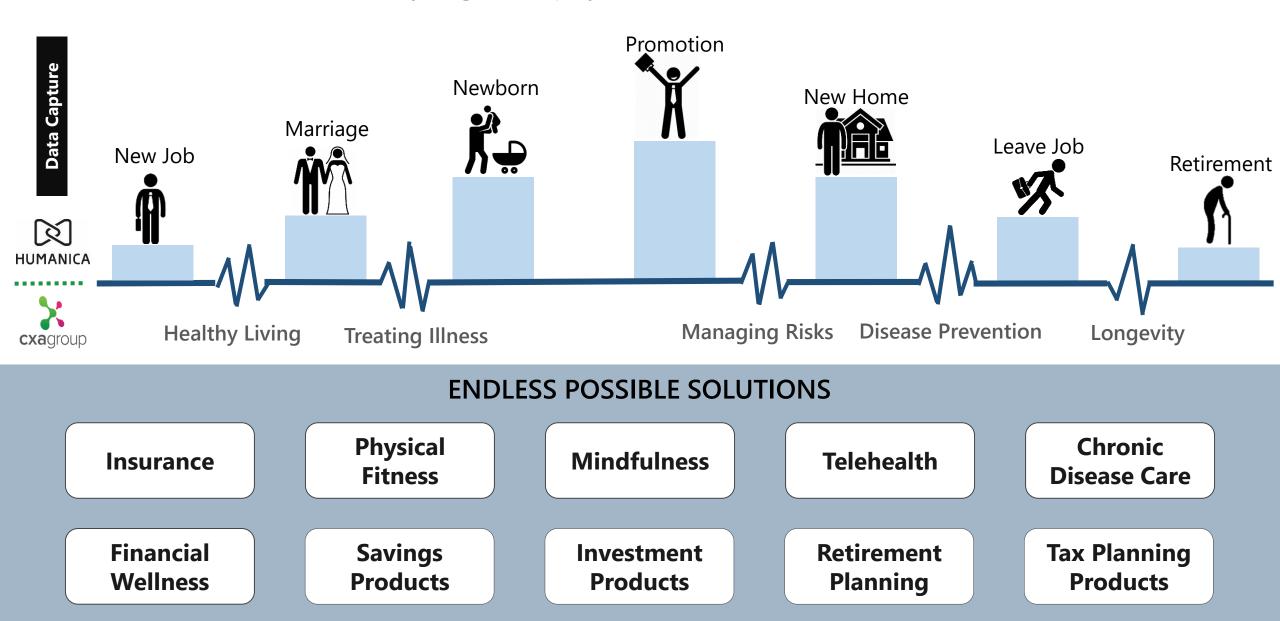
# **P2P LENDING IN A NUTSHELL**

A marketplace for lending products



### **EMPLOYEES WELLNESS**

Personalized solutions at every stage of employees



### Become a better version of yourself

Discover actionable insights based on your lifestyle. Enjoy personalised recommendations to improve your wellbeing.

Don't worry, no data is shared with your employer.

Add my lifestyle data

Search for a panel clinic







#### My lifestyle score

Higher scores are associated with lower risk of chronic disease. Lower scores are associated with an increased risk of chronic disease.

•

Update my

Search for a lifestyle data panel clinic

#### My results



#### BMI Underweight

You are at risk of developing multiple health problems. Change your dietary and lifestyle habits to get healthier.

#### View lifestyle tips

#### More lifestyle tips

#### General tip

by Department of Health

Lorem Ipsum is simply dummy text of the printing and typesetting industry. Lorem Ipsum has been the industry.

#### Learn more

#### Me at age 45

Move the slider to view your future appearance when you live a healthy lifestyle.



Current lifestyle

Healthy lifestyle

#### Suggestions based on my lifestyle



Trial low carb (1 Day Meal) Eatology Limited

HK\$ 428.00 HK\$ 128.00

## **CORPORATE OBJECTIVES : 2020-2022**

- 1. HAPPY WORKPLACE FOR THE RIGHT PEOPLE
- 2. INTERNAL SYSTEM FOR PROCESS IMPROVEMENT
- 3. COMPLETE HCM+ERP SOLUTIONS FOR ALL MARKET SEGMENTS
- 4. SECURITY, COMPLIANCE, RISK MGT. & ESG
- 5. SUCCESSION / TALENT PLAN
- 6. MICRO SERVICE, BIG DATA, RPA, OCR & AI

### HR SOLUTIONS - OBJECTIVES : 2020-2022

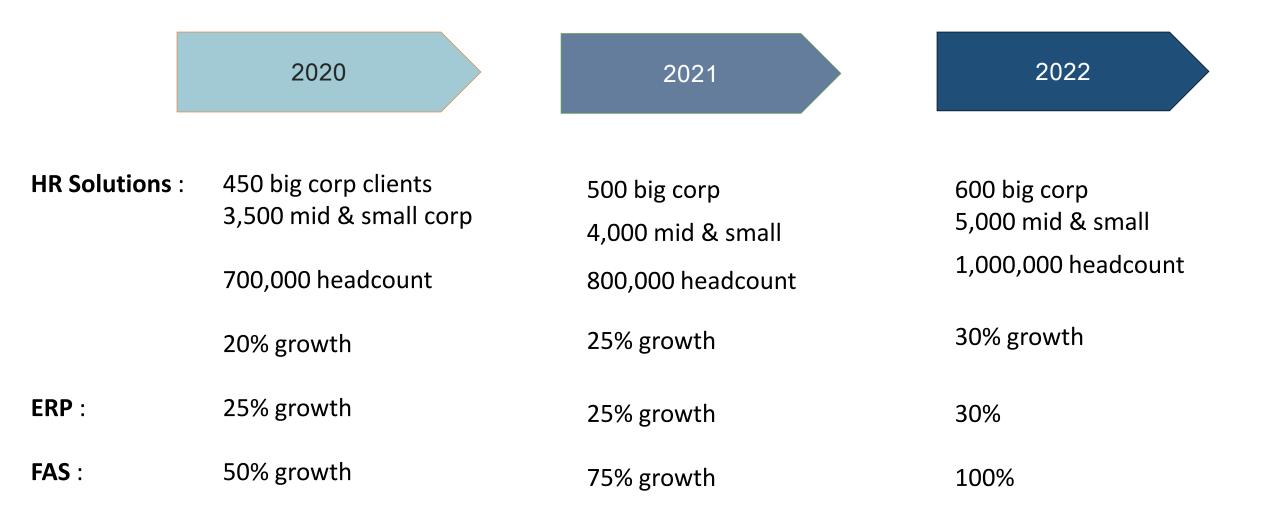
- To be number one HR Solution Provider in Thailand who provides
  - ✓ End-to-end HR Platform & Ecosystem for every market segments
  - $\checkmark$  Complete HPO & SaaS = HYBRID
  - ✓ Total Benefits and Employee Engagement Solutions
  - ✓ Learning & Development Solutions
- To be number one multi-country outsourcing provider in ASIA

### FINANCIAL SOLUTIONS - OBJECTIVES : 2020-2022

• To be top of mind in Thailand as the best and biggest ERP and

accounting outsourcing provider

### EXPONENTIAL GROWTH



# THANK YOU Any questions?



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Disclaimer:

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undertakes no responsibility on the change after the date of this presentation.

